

Tracking States & Options

Review Required

Review Required

User would not see a status dropdown because review dialog would appear over the bill detail page

In Review (by MS)

Bill in review

Your payment set-up request is being processed

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Request Rejected

Request rejected

Your request cannot be accommodated due to incorrect information. Please provide valid account data.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Would this ever show up?
...consider one-time vs series

One-time payments and deposits would not display a status/action control after they clear

Manual Payments

On Track (estimated)

\$29.99 due in 21 days

You make this payment. It is scheduled for payment in 21 days. The current amount and date are estimated from past bills.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

On Track (planned)

\$29.99 due in 21 days

You make this payment. It is scheduled for payment in 21 days.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Payment Due

\$29.99 due in 3 days

You make this payment. It is scheduled for payment in 3 days.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Overdue

\$29.99 past due

You make this payment. Payment is overdue by 3 days.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Paid - In Process

\$103.89 processing

You make this payment and marked it as paid on Dec 21. Your bank has not posted the payment yet.

View payment details
Edit payment details

Reconcile

Go to AT&T site

Delete from record

Paid - Cleared

This would not be displayed because the next scheduled payment would be

Smart Autopay Payments

On Track (estimated)

\$29.99 on track

This bill is set on smart autopay. We will stream your payment instructions in 21 days. The current amount and date are estimated from past bills.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

On Track (planned)

\$29.99 on track

This bill is set on smart autopay. We will stream your payment instructions in 21 days.

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Approval Required

Approval required for \$29.99

This bill is set on smart autopay with your approval. Once you approve the payment, we will process your payment instructions. It is scheduled for payment on Dec 21.

Approve payment

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Approved

\$103.89 processing

This bill is set on smart autopay with your approval. You approved this payment on Dec 19 and your payment instructions are being processed.

View payment details
Edit payment details

Reconcile

Go to AT&T site

Delete from record

In Process

\$103.89 processing

This bill is set on smart autopay. We submitted payment instructions to your biller on Dec 19. You can no longer make changes.

View payment details
Edit payment details

Reconcile

Go to AT&T site

Delete from record

Payment Failed

\$29.99 payment failed

We were unable to process your payment (REF#DV84PA6) due to insufficient funds in your Citibank Checking Account

View payment details
Edit payment details

I paid this
Reconcile

Go to AT&T site

Delete from record

Paid (not cleared)

\$103.89 paid

This payment was processed on Dec 21. Your bank has not posted the payment yet.

View payment details

Delete from record

Cleared

This would not be displayed because the next scheduled payment would be

Already on Autopay

On Track (estimated)

\$29.99 already on autopay

You set this payment up at your biller's website. It is scheduled for payment in 21 days. The current amount and date are estimated from past bills.

View payment details
Edit payment details

Reconcile

Go to AT&T site

Delete from record

On Track (planned)

\$29.99 already on autopay

You set this payment up at your biller's website. It is scheduled for payment in 21 days.

View payment details
Edit payment details

Reconcile

Go to AT&T site

Delete from record

Paid (cleared)

This would not be displayed because the next scheduled payment would be

Deposits

Upcoming Deposit

\$103.89 deposited in 21 days

You set up this recurring income

View deposit details
Edit deposit details

Reconcile

Delete from record

Deposit Cleared

This would not be displayed because the next scheduled deposit would be