

# Task Flow: Process Comp Due Request

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## Content

- Current Flow (48 *required* clicks)
- Proposed Flow (18 *required* clicks)

## Current Flow

- Log in
  - (1 – 3) Enter name and password, and click **Submit**
- Navigate to **Comp Due** request
  - **Claim Navigator** panel is displayed
  - (4) Double-click on personal **Claim Navigator** link
  - Claim categories are displayed
  - (5) Double-click on **Worklists**
  - Worklist categories are displayed
  - (6) Double-click on **System Defined Worklists**
  - Worklists are displayed
  - (7) Double-click on **Comp Due**
  - List of claims with **Comp Due** requests is displayed
  - (8) Double-click on one claim
  - **Comp Due** queue displays to the right
  - Optionally, Click **Search** to see all **Comp Due** requests in the queue
- View message to see what benefit is due (**Permanent Disability** or **Temporary Disability**)
- (9) Double-click on first request
- **Manage Claim** screen appears to the left
- (10) Select **Benefits** tab [?] would like it to auto-select Benefits tab
- Optionally, evaluate medical documents (to determine work status)
  - Click on **Documents** button
  - **Content Viewer** appears to the right
  - Select **Medical Reports** from the **Folder** dropdown and click **Search**
  - Document list is filtered to display only **Medical Reports**
  - Select desired report and click **View**
  - Report is displayed over the **Content Viewer** panel
  - When finished, click **Close**
  - Repeat as necessary
- (11) Verify that **Comp Due** payment is required
  - Compare paid (**Summary** tab) to should pay (**Estimate/Balance** tab)
  - Calculate difference (manual) [?] is this necessary? ...or can it be based on % paid
- Enter required payment log (tracking what's due)
  - (12) Click on **Balance** button (in **Estimate/Balance** tab)
  - **Balance Worksheet** is displayed to the right
  - (13) Click on appropriate tab (**PD** or **TD**)
  - Enter appropriate data
    - (14 - 16) Enter **PD Advance** or **Lump Sum**
      - **PD Advance**: From Date, Through Date, and Rate
      - **PD Lump Sum**: Date, Description, and Amount
    - (17) Click somewhere else on screen
    - System calculates and displays Weeks, Days and Amount
    - Optionally, select **Death Benefit** option (Determines recipient? Does this work?)
- Add payment log
  - (18) Click on **Payments** tab
  - (19 – 21) Enter payment information: Payee name, Type, Amount
  - Optionally, indicate if a guardian is present
  - Optionally, make a note (just general notation? Where does this show up?)

- Optionally, enter notation to be printed on check (does this work?)
- (22) Click on **Summary** tab and check if 0 balance is achieved (**Grand Total Difference** field on **Summary** screen)
- (23) Click **Save** (or **Post**)
- (24) Open **WISP** system to process payment
  - (25 – 27) Log in: Enter name and password and click **Enter**
  - (28) Select **(PF7) Online Comp / Defpay** to process a payment
  - (29 - 32) Enter authority code, claim #, last name of injured and click **Enter**
  - (33) Select payment recipient (i.e. **1. Injured on File**)
  - Optionally, select a finalization option: **C&R** or **F&A/Stip** (these selections change required data on payment screen)
  - (34 – 35) Select payment type (i.e. **Temp Disability**) and click **Enter** (?)
  - (36 – 38) Enter dates and rate (system calculates weeks, days and total payment)
  - Optionally, enter penalty if due
  - (39 – 40) Enter authorization code and click **Enter** – check is processed [?] system should define task as done, if over authorization it should send a request to manager automatically
  - Summary page is displayed (who's getting paid when)
  - (41) Close WISP
- (42) Close **Balance Worksheet**
- If check is over adjuster's authority level, forward claim for review
  - (43) Click **Review Req** button (in **Manage Claim** header panel)
  - **Review Request** popup appears
  - (44 – 46) Enter recipient, desired text (i.e. "I posted a check. Please release it.") and click **Forward** button
  - Optionally, uncheck **Save Comments as Claim Notes**
  - Optionally, **Cancel**
  - Optionally, **Quit** (Dave uses this one)
  - Dialog closes
- (47 – 48) Go back to **Comp Due** request, click **Done** (checkbox next to line item) and click **Trash** (removes from queue)
- Optionally, send letter (If starting or stopping a benefit for any reason, must send a letter)

### Proposed Flow

- Log in
  - (1 – 3) Enter name and password, and click **Submit**

**Log In**

Name

Password

- Personal task queue is displayed (**Tasks** tab)

Care Tasks Claims Adjusters Reports Profile Help My claims Claim #, SSN, Injured name... Log Out

All tasks ▾ 2 Overdue 10 Priority 12 Unread Received 01.13.13

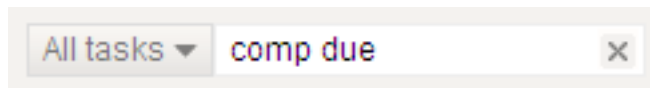
Due	Request Type	Subject	Injured Name	Claim #	Received
01.26.13	Compensation Due	PD due	Barnes, Linda	05341766	01.13.13
01.27.13	Compensation Due	Definite Payment expired	Mehta, Neilan	NG192355	01.13.13
01.31.13	Estimate	LP Annual	Barnes, Linda	05341766	01.01.13
01.31.13	Compensation Due	TD due	Moyle, Robert	NC402747	01.26.13
02.01.13	Medical Authorization	Needs UR authorization	Christman, John	SA441429	01.27.13
02.06.13	Personal Diary	Send medical records to QME	Ramirez, Janie	05049294	01.25.13
02.06.13	Estimate	Paid Exceeds in PD	Butler, Ralph C.	01379305	02.01.13
02.09.13	Compensation Due	PD due	Liu, Ben C.	NG195109	01.25.13
02.10.13	Medical Authorization	Needs UR authorization	Abraham, Judith	NA285073	01.26.13
02.11.13	Medical Authorization	Needs UR authorization	Weeks, Steven	SA605938	01.27.13
02.20.13	Estimate	Adjuster First due Feb 20, 2013	Ramirez, Janie	05049294	02.01.13
02.23.13	Estimate	Unit Stat due	Padilla, Ernesto	05699978	02.01.13
	Incoming Document	Bill	Mendez, Jesus	NC391861	01.28.13
	Incoming Fax	Fax			01.28.13
	Incoming Document	Medical Report	Mendez, Jesus	NC391861	01.28.13
	Incoming Document	Document Reassignment			01.26.13
	Incoming Document	Rejected do-over request			01.26.13
	Notification	Call Log	Vargas, Joel	SA630709	01.26.13
	Notification	Review Request	Zepeda, Rafael	NG1931100	01.25.13
	Clean-up Process	Date EE Claim form received	Vandiver, Donald	SL121063	01.25.13
	Incoming Fax	Fax			01.25.13
	Incoming Fax	Fax			01.25.13
	Incoming Document	Bill	Dawson, Marvin	05644024	01.25.13
	Incoming Document	Medical Report	Barnes, Linda	05341766	01.25.13
	Incoming Document	Bill	Diaz, Roger	NF152962	01.25.13
	Incoming Document	Medical Report	Mason, Derek	03035144	01.25.13
	Incoming Document	Medical Report	Mason, Derek	03035144	01.25.13
	Incoming Document	Medical Report	Dawson, Marvin	05644024	01.25.13
	Incoming Fax	Fax			01.25.13
	Incoming Document	Medical Report	Barnes, Linda	05341766	01.25.13
	Incoming Document	Bill	Diaz, Roger	NF152962	01.25.13

Subject PD due

Injured Linda Barnes  
 Claim # 05341766  
 Benefit type PD  
 Amount \$4,238.00

[Modify Claim Benefits](#)

- Optionally, filter the task queue to see all **Comp Due** requests
  - Select **Comp Due** option from filter dropdown
  - Task queue is filtered to display only **Comp Due** requests
  - Optionally, type **comp due** into filter field and hit **Enter** (keyboard)
  - Task queue displays all requests that fit entered criteria and an **x** icon appears in the right-hand side of the text field



- Optionally, click on the clear option (**x** icon) to remove the free text filter
- (4) Select **Comp Due** request
- Comp Due** request message is displayed in the right-hand panel

Received 01.13.13

Subject PD due

Injured **Linda Barnes**

Claim # **05341766**

Benefit type **PD**

Amount **\$4,238.00**

[Modify Claim Benefits](#)

- View message to see what benefit is due (**PD** or **TD**... Viewing this content is not necessary for this particular use-case, but other messages will have information that is not visible in the task queue line item)
- (5) Click the **Modify Claim Benefits** button to begin processing the request
- Screen refreshes to display the appropriate claim (in **Claims** tab), displaying the **Benefits Summary** screen (in **Benefits** sub-section)

Care
Profile Help My claims  Log Out

Tasks
Claims
Adjusters
Reports

**05341766 Linda Barnes**  
09.21.2004 DOI

Adjuster **Angella K. Arthur** Status **Finalized - Stip**

WCAB Office **Oakland** PD Rating **87%**

ADJ # **ADJ4406391** Last Comp **02.27.13 (PD)**

Body Parts **Lt Arm, Lower Back, Rt Foot**

Timeline

- Appointments +
- Notes +
- Call Logs +
- Tasks +
- Letters +
- Documents

Summary Injured Employer Injury RTW DWCLegal Medical **Benefits** SJDB Notes

Benefit Summary Estimate Payment History [Payments](#)

Benefit type	Last Payment			Estimate	
	Total Paid	Amount	Date	% Paid	Amount
TD	\$53,305.70	\$360.00	12.22.2010	100%	\$53,306
VR2	\$325.00	\$325.00	02.09.2004	100%	\$325
VR3	\$6,250.00	\$750.00	04.11.2007	100%	\$6,250
PD	\$23,882.61	\$360.00	02.27.2013	16%	\$149,813
MED	\$216,665.69	\$1.18	02.27.2013	84%	\$257,799
Loss Exp	\$7,785.34	\$43.90	10.19.2012	97%	\$8,036
<b>Total</b>	<b>\$308,014.34</b>				

Def. Pay **Yes** Expiration Date **03.13.2013** [Def. Pay](#)

STATE  
COMPENSATION  
INSURANCE  
FUND

- Optionally, evaluate medical documents (to determine work status – more applicable with a TD workflow than a PD workflow)
  - Click on **Documents** button (in claim header)
  - Claim **Documents** appear on the right

Care Tasks Claims Adjusters Reports Profile Help My claims Claim #, SSN, Injured name... Log Out

05341766 Linda Barnes  
09.21.2004 DOI

Adjuster: Angella K. Arthur Status: Finalized - Stip  
WCAB Office: Oakland PD Rating: 87%  
ADJ #: ADJ4406391 Last Comp: 02.27.13 (PD)  
Body Parts: Lt Arm, Lower Back, Rt Foot

Timeline  
 Appointments +  
 Notes +  
 Call Logs +  
 Tasks +  
 Letters +  
 Documents

Documents All documents x

February 2013  
 Today  
 PTP report received  
 Diagnostic report received  
 Diagnostic report received

January 2013  
 Consultation report received  
 QME report received  
 Diagnostic report received

December 2012  
 Change of address received  
 PTP report received

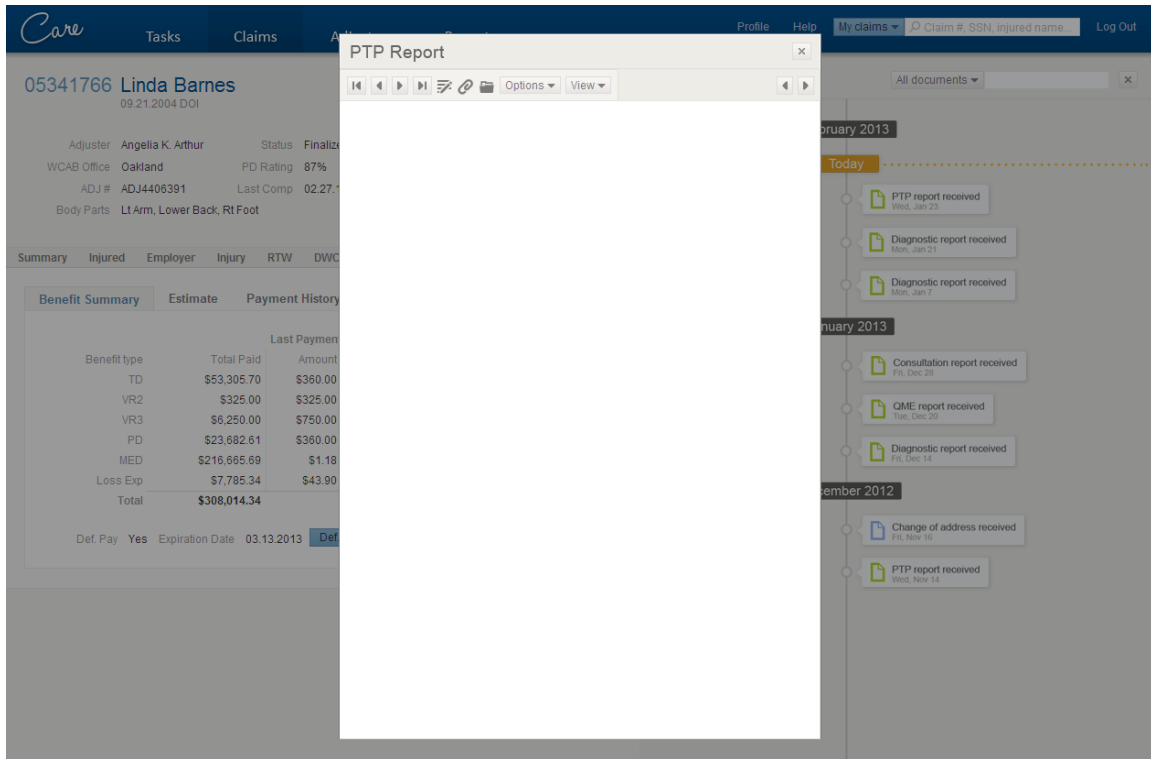
Summary Injured Employer Injury RTW DWCLegal Medical Benefits SJDB Notes

Benefit Summary Estimate Payment History Payments

Benefit type	Total Paid	Last Payment		Estimate	
		Amount	Date	% Paid	Amount
TD	\$53,305.70	\$360.00	12.22.2010	100%	\$53,306
VR2	\$325.00	\$325.00	02.09.2004	100%	\$325
VR3	\$6,250.00	\$750.00	04.11.2007	100%	\$6,250
PD	\$23,882.81	\$360.00	02.27.2013	16%	\$149,813
MED	\$216,665.69	\$1.18	02.27.2013	84%	\$257,799
Loss Exp	\$7,785.34	\$43.90	10.19.2012	97%	\$8,036
<b>Total</b>	<b>\$308,014.34</b>				

Def. Pay Yes Expiration Date 03.13.2013 Def. Pay

- Select **Medical** option from **Documents** filter dropdown
- Document list is filtered to display only medical reports
- Optionally enter free text to filter further
  - Enter free text and hit **Enter** (keyboard)
  - The list is filtered by the text entered and an **x** icon appears in the right-hand side of the text field
  - Optionally, click on the clear option (**x** icon) to remove the free text filter
- Click on desired report to view
- Pop-up opens to display the report



- Optionally, browse reports (click **previous** and **next** arrow icons, located top right)
- When finished, click **Close** button ('x' icon)
- Repeat as necessary
- View **% of Estimate Paid** and **Estimate Amount** on **PD** line item to verify that **Comp Due** payment is required (**Benefit Summary** screen)

Benefit Summary			Estimate	Payment History	Payments	
				Last Payment		Estimate
Benefit type	Total Paid	Amount	Date	% Paid	Amount	
TD	\$53,305.70	\$360.00	12.22.2010	100%	\$53,306	
VR2	\$325.00	\$325.00	02.09.2004	100%	\$325	
VR3	\$6,250.00	\$750.00	04.11.2007	100%	\$6,250	
PD	\$23,682.61	\$360.00	02.27.2013	16%	\$149,813	
MED	\$216,665.69	\$1.18	02.27.2013	84%	\$257,799	
Loss Exp	\$7,785.34	\$43.90	10.19.2012	97%	\$8,036	
<b>Total</b>	<b>\$308,014.34</b>					
Def. Pay	Yes	Expiration Date	03.13.2013	<a href="#">Def. Pay</a>		

- (6) Click **Payments** button
- **Payments** screen appears in the right-hand panel (replacing claim **Documents**)

Care Profile Help My claims Claim #, SSN, injured name... Log Out

Tasks Claims Adjusters Reports

**05341766 Linda Barnes**  
09.21.2004 DOI

Adjuster: Angelia K. Arthur Status: Finalized - Stip  
WCAB Office: Oakland PD Rating: 87%  
ADJ #: ADJ4406391 Last Comp: 02.27.13 (PD)  
Body Parts: Lt Arm, Lower Back, Rt Foot

Timeline  
 Appointments +  
 Notes +  
 Call Logs +  
 Tasks +  
 Letters +  
 Documents

Summary Injured Employer Injury RTW DWCLegal Medical Benefits SJDB Notes

Benefit Summary Estimate Payment History **Payments**

Benefit type	Last Payment		Estimate		
	Total Paid	Amount	Date	% Paid	Amount
TD	\$53,305.70	\$360.00	12.22.2010	100%	\$53,306
VR2	\$325.00	\$325.00	02.09.2004	100%	\$325
VR3	\$6,250.00	\$750.00	04.11.2007	100%	\$6,250
PD	\$23,682.61	\$360.00	02.27.2013	16%	\$149,813
MED	\$216,665.69	\$1.18	02.27.2013	84%	\$257,799
Loss Exp	\$7,785.34	\$43.90	10.19.2012	97%	\$8,036
<b>Total</b>	<b>\$308,014.34</b>				

Def. Pay Yes Expiration Date 03.13.2013 [Def. Pay](#)

Payments x

[Add Payment](#)

TD SJDB PD LE Other Award

**TD Payments**

TD Paid \$56,213.01 TD Attorney Fees \$3,085.71

From	Through	Rate	Amount	Notes
01.01.2007	01.01.2007	\$480.00	\$327.29	TD o/p waived
08.25.2004	01.01.2007	\$480.00	\$58,971.43	

- (7) Select appropriate tab (TD or PD) to review payment history (to check last payment for correct continuation dates)

Payments x

[Add Payment](#)

TD SJDB **PD** LE Other Award

**PD Payments**

PP Paid \$23,682.61  
Last Day of PD Payment 02.27.2013

**PD Rating Transaction**

Trans # 3 PD% 87%  
Weeks 599.25 Rate \*\$170.00  
Amount \$149,812.57  
\*PD rate adjusted

**PD Payment History**

From	Through	Rate	Amount	Notes
02.28.2013	06.18.2013	\$170.00	\$2,695.71	
12.23.2010	02.27.2013	\$170.00	\$19,380.00	
12.20.2005	12.20.2005		\$101.18	Paid off interest
07.01.2005	12.20.2005	\$170.00	\$4,201.43	



- (8) Click **Add Payment** button

Add Payment

- **Add Payment** form appears (in place of the **Add Payment** button)

### Payments

#### Add Payment

Payee   Payment Type  

TD    SJDB    **PD**    LP    Other    Award

#### PD Payments

PP Paid    \$23,682.61  
Last Day of PD Payment    02.27.2013

#### PD Rating Transaction

Trans #    3            PD%    87%  
Weeks    599.25    Rate    \*\$170.00  
Amount    \$149,812.57  
\*PD rate adjusted

#### PD Payment History

From	Through ▼	Rate	Amount	Notes
02.28.2013	06.18.2013	\$170.00	\$2,695.71	
12.23.2010	02.27.2013	\$170.00	\$19,380.00	
12.20.2005	12.20.2005		\$101.18	Paid off interest
07.01.2005	12.20.2005	\$170.00	\$4,201.43	

- (9) Click on the **Payee** finder icon (**Payee** field is read-only – transparent/non-white background and light border indicates that text cannot be entered directly, in contrast to the Payment Type field with a white background and darker border)
  - User cannot enter free text for payee. This insures user has selected an individual from the list of valid contacts and has a chance to validate the address and/or TIN # visible in the dialog.
- **Select Payee** dialog appears
  - By default, the list of contacts is filtered by **Assigned to claim**, so only individuals assigned to the claim are displayed



- Ideally, list would only include contacts that would receive payments (i.e. Employee, Applicants Attorney, Dependent, etc.)

TIN	Category ▲	Name	Address
272829303	Employee	Barnes, Linda	97 Birch Rd, San Mateo, CA 95030
202123242	EDD	EDD	P.O. Box 5782, Sacramento, CA 95168
151617181AA3	Dependent	Grant, Lenny	5434 Cayuga Ln, Burlingame, CA 95318
394041424	Dependent	Bowden, Latisha	2071 Sapphire Ct, San Mateo, CA 95329
333435363	Child Protective Ser...	City of Monterey Chi...	358 Santa Theresa, San Jose, CA 95123
123456789	Applicants Attorney	Cowan, Dale	3564 Main St, Ste A, Los Gatos, CA 9510...
101112131A21	Applicants Attorney	Bartlet, Dana	48 Lombard St, San Francisco, CA 9503...

- Optionally, expand the list to find someone not yet associated to the claim
  - Select **All contacts** filter option
  - List refreshes to display all contacts
  - Optionally, filter the list further to find a specific person
    - Enter free text and hit **Enter** (keyboard)
    - List refreshes to display contacts that match the entered criteria and an **x** icon appears in the right-hand side of the text field
    - Optionally, click on the clear option (**x** icon) to remove the free text filter
- Optionally, click **Cancel**
- (10) Click on desired contact
- Dialog closes and the selected payee appears in the form

- (11) Enter the desired payment code and click **Enter** (keyboard)
- Optionally, use the **Payment Type** finder to select the appropriate payment code

- Click on the **Payment Type** finder icon
- **Select Payment Type** dialog appears showing all payment types

The screenshot shows a 'Select Payment Type' dialog box. At the top, there is a dropdown menu currently set to 'All payment types'. Below this is a table with three columns: 'Category', 'Code', and 'Description'. The table contains the following rows:

Category	Code	Description
Disability Interest	1S	Temp Disability Interest
Disability Interest	1T	Perm Partial Disb. Interest
Disability Interest	1U	Perm Total Disb. Interest
Disability Interest	1V	Death Benefits
Miscellaneous	7A	Neg. Potential Penalty
Miscellaneous	70	WCAB Ordered Penalties
Miscellaneous	87	WCAB Sanctions
Penalties	P1	PD Penalty
Penalties	T1	TD Penalty Caused by Employer
Penalties	T2	TD Penalty Caused by SCIF
Penalties	T3	TD Subsequent Late Penalty
Permanent Disability	AD	Attorney Death Benefits
Permanent Disability	AO	Attorney Permanent Total

At the bottom right of the dialog, there is a 'Cancel' button. The background of the application shows a 'Timeline' and 'Payments' section with dates '12.20.2005'.

- Optionally, select desired category from the filter dropdown to filter the list (i.e. **Permanent Disability**)
- List is filtered to display only **Permanent Disability** payment types

Documents

### Select Payment Type

Permanent Disability

Category	Code	Description
Permanent Disability	PP	Permanent Partial (less than 100%)
Permanent Disability	PT	Permanent Total (100%)
Permanent Disability	DB	Death Benefits
Permanent Disability	BU	Burial Expense
Permanent Disability	CL	Claimant Incurred Legal
Permanent Disability	AP	Attorney Permanent Partial
Permanent Disability	AO	Attorney Permanent Total
Permanent Disability	AD	Attorney Death Benefits

Cancel

- Optionally, enter free text to further filter the list
  - Enter free text and hit **Enter** (keyboard)
  - The list is filtered by the text entered and an **x** icon appears in the right-hand side of the text field
  - Optionally, click on the clear option (**x** icon) to remove the free text filter
- Optionally, click **Cancel**
- Select desired payment type
- Dialog closes
- Selected payment type appears in the form and appropriate fields are displayed

### Add Payment

Payee

Payment Type

From   to   Rate \$

Weeks  Days  Total Amount \$

- (12 - 14) Enter payment data: **From** date, **to** date, and **Rate**

- Optionally, allow the system to calculate **to date**
  - Enter **From** date, **Weeks**, **Days** and **Rate** and click **Calculate** button
  - System displays the appropriate **to date**
- If lump sum, enter only **From** date and **Amount** [?] Could display a checkbox above the form fields to define if it's a lump sum, then only one date field and amount field would be displayed. User could uncheck this option to display all fields again. ...OR could provide lump sum options in the payment types.
- (15) Click **Calculate**
- System displays weeks and days (check they are correct)
- If COLA applies, this should already be defined in **Estimate** screens before payment is processed [?] Is this statement correct?
- Optionally, add another line item (another payment type, credit, etc.)
  - Click **Add** dropdown and select desired option (see **Payment Details** document)
    - If applying a credit, select the appropriate **Credit** option...
    - If subtracting attorney fees, select the **Settlement – Attorney fee** option...
    - If adding a penalty, select the appropriate **Penalty** option...
    - If adding a note on the check, select the **Check note** the option...
    - If designating to pay alone, select the **Pay alone designation** option...
    - If adding a payment processing note, select the **Transaction note** option...
    - Etc.
  - System displays appropriate fields, the option to remove the line item (x icon) and applies appropriate calculations when **Calculate** button is clicked
    - Depending on the options selected, this may produce multiple checks (i.e. when subtracting attorney fees – See **Payment Preview** example below)

### Add Payment

Payee	Linda Barnes		Payment Type	PP
From	06.19.2013	to	10.18.2013	Rate \$
Weeks	15	Days	6	Amount \$
				2,499.18
<b>Credit</b> x				
From	06.19.2013	to	08.20.2013	Rate \$
				Amount - \$
				1,248.07
Add ▾				
				Total \$
				1,251.11

Calculate
Preview
Cancel

- If an alert is required, it will display in the screen between the form and the **Preview** button
  - An alert that requires an additional line item, such as a penalty (based on due date), will display a link or button for adding the line item

**Add Payment**

Payee

A late penalty is due. [Add Penalty](#)

- Optionally, click **Cancel**
- (16) Click **Preview**
- A preview of the payment appears in another window (in printable form) with a **Print** option
  - System displays recipient, recipient address, check amount, date
  - If the claim requires vouchers, verbiage will change (i.e. instead of saying **Check to Employee**, it would say **Voucher to Employee**)
  - If attorney fees were subtracted, the summary will reflect multiple checks (see example)
  - If a note was added to the check, this will appear in the appropriate place (see example)
  - Alert displays when check will be processed (see example)
  - If payment requires higher level authorization, an alert would be displayed (see example)

**Payment Preview**

**Check to Employee**

Pay to **Linda Barnes** Amount **\$2,499.18**  
 97 Birch Rd, San Mateo, CA 95030

**Check to Applicants Attorney**

Pay to **Dale Cowan** Amount **\$1,034.27**  
 3564 Main St, Ste A, Los Gatos, CA 95107  
 Note Claim #05341766

Checks will be processed by noon tomorrow  
 Payment requires ACM authorization

Authorization Code

12.23.2010	02.27.2013	\$170.00
12.20.2005	12.20.2005	

- (17 - 18) Enter **Authorization Code** and click **Submit Payment**
- Optionally, click **Close** (dialog disappears, form is same as last seen so it can be modified or canceled)

- The payment is sent for processing, a new line item is displayed in the appropriate **Payment Log** in pending state (orange text), and the **Comp Due** task is logged complete (see below for more detail)

## Payments ✕

[Add Payment](#)

TD
SJDB
PD
LE
Other
Award

### PD Payments

PP Paid \$23,682.61

Last Day of PD Payment 02.27.2013

#### PD Rating Transaction

Trans # 3 PD% 87%

Weeks 599.25 Rate \*\$170.00

Amount \$149,812.57

\*PD rate adjusted

From	Through ▼	Rate	Amount	Notes
06.19.2013	10.18.2013	\$170.00	\$2,499.18	(pending)
02.28.2013	06.18.2013	\$170.00	\$2,695.71	
12.23.2010	02.27.2013	\$170.00	\$19,380.00	
12.20.2005	12.20.2005		\$101.18	Paid off interest
07.01.2005	12.20.2005	\$170.00	\$4,201.43	

- If two checks were sent, a line item for each payment would display
- Optionally, edit a pending payment (displays the same fields in a pop-up dialog w/Save, Cancel and Delete buttons)
- Optionally, delete a pending payment
- System logs **Comp Due task** as complete
  - The appropriate request is removed from the task queue
  - Trigger: the appropriate payment type is submitted for the appropriate claim
  - Also, the task should disappear from the task queue based on the trigger (above), regardless of whether or not the adjuster viewed the request in the queue
- If check is over adjuster's authority level, system sends a **Review Request** to ACM (based on authority model currently in place)
- Optionally, send a letter – Click new letter icon ('+' icon next to **Letters** link in claim header) to create a letter (If starting or stopping a benefit for any reason, must send a letter)
- System sends a reminder that compensation is due based on the last payment sent (trigger **Comp Due** notice to appear in queue 5 days before it is due – in 2 weeks)